



VIDEO



Roll over image to zoom in

Point Cotton Nosebleed Plugs - Extra Absorbent Blood Clotting Cotton Rolls for The Nose (50 Count)

Brand: AVOJOY

4.5 240 | [Search this page](#)

Amazon's Choice

200+ bought in past month

\$6⁵⁹ (\$0.13 / Count)

FREE Returns ▾

Get \$60 off instantly: Pay \$0.00 upon approval for Amazon Visa.

Brand	AVOJOY
Color	White
Material	Cotton
Recommended Uses For Product	Nosebleed Management
Size	1 Count (Pack of 50)

About this item

- Exceptional Absorbency: Point Cotton Nosebleed Plugs are designed to provide superior absorbency for effective nosebleed management. The high-quality cotton material quickly soaks up blood, ensuring a clean and comfortable experience during nosebleeds. The extra absorbent properties allow for optimal blood clotting, helping to put an end to nosebleeds faster and more efficiently. These nosebleed plugs are an essential addition to any first aid kit or medicine cabinet.
- Convenient Blood Clotting Solution: Our cotton rolls are specifically crafted to promote blood clotting in the nose during nosebleeds. The soft and gentle cotton material encourages clot formation by providing a comfortable barrier in the nostril, ultimately leading to faster relief. Keep Point Cotton Nosebleed Plugs on hand for a quick and effective solution to unexpected nosebleeds, ensuring that you are always prepared in times of need.

made from
generic materials?



AVOJOY Cotton Nosebleed Plugs - Extra Absorbent Blood Clotting Cotton Rolls (50 Count)
ASIN: B09SNS9SWN
GTIN: 00083917000059
Amazon Sales Rank: 41350

Competing Marketplace Offers:
2 New from \$5.99+ \$0.00 shipping
[View Listings on Amazon](#)
[More Info >](#)

Product Details Images Variations Offer Safety & Compliance

When multiple sellers sell the same product through a single detail page, we combine and present the best product data to ensure customers get the best experience.

✓ Show content currently live on the detail page

Customizations   Does this product have customizations?

☐ Yes
☒ No

Item Name 

AVOJOY Cotton Nosebleed Plugs - Extra Absorbent Blood Clotting Cotton Rolls (50 Count)

Example: Adidas Blue Sneakers

Brand Name 

AVOJOY

Example: Sony

* External Product ID 

00083917000059

gtin

B09SNS9SWN

ASIN



Item Type Keyword 

earplugs

Suggest a change

Edit

Model Number 

LK0164-50

Example: RXZER23

Model Name 

LK0164-50

50 Pack of Point Nosebleed Plugs / Earplugs



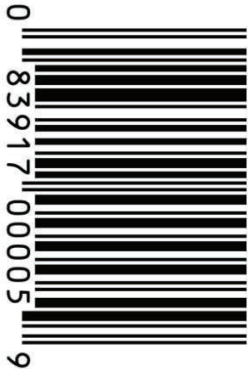
IN USE

GTIN: 00083917000059

Edit Product

Clone Product

Product History



Your UPC-A Barcode

How will this barcode be used?

Retail Point-of-Sale

This barcode size is ideal for most retail point-of-sale packaging

Download EPS

Download PNG

For other barcode types as well as barcode resizing, verification, and printing:

[Find a GS1 US Certified Solution Partner](#)

Product Details

Product Description (EN)

50 Pack of Point Nosebleed Plugs / Earplugs

Brand (EN)

Point

Industry

General

GTIN-14

00083917000059

SKU

P-LK0164-50CT

Company Prefix

0083917

GTIN-12 (UPC)

083917000059

Packaging Information

Package Level

Each

Purchasable by Consumer?

Yes

Variable Measure?

For Shipping Only?

**EXHIBIT C**

Benjamin Joseph <benligeri@gmail.com>

Your Report of Rights Infringement on Amazon.com

1 message

Amazon <no-reply-notice-outreach@amazon.com>
To: benligeri@gmail.com

Tue, Oct 1, 2024 at 10:33 PM



Hello,

Thank you for your report of infringement. We reviewed your notices of infringement and determined that the notices you have submitted to Amazon are invalid or inaccurate. Reporting false, misleading, or consistently inaccurate notices of infringement violates our policies.

Complaint ID: 16330068751

Sincerely,
Amazon Customer and Brand Protection

©2024 Amazon.com, Inc. or its affiliates. Amazon and all related marks are trademarks of Amazon.com, Inc. or its affiliates, Amazon.com, Inc. [410 Terry Avenue N., Seattle, WA 98109](#).



Benjamin Ligeri
3120 Corey Rd
Malabar, FL 32950
401-525-6340
benligeri@gmail.com

Feb 26, 2025

EXHIBIT D

Amazon.com Legal Dept
P.O. Box 81226
Seattle, WA
98108-1226

All statements made under oath and under penalty of perjury.

Dear Amazon,

I have been trying to resolve matters of intellectual property hijacking of my brands for a very long time. My IP enforcement team's research shows that Amazon is the cause of the hijacked brands, not an actual seller or traditional hijacker. Amazon is sending notices to wholesalers who buy branded products from me that more or less state that my intellectual property has done something wrong and therefore has lost the ability to be a brand on Amazon (see enclosed document where **Amazon states that the brand "Cool Chimpanzee" is misusing another brand's intellectual property**). None of these accusations have any basis in reality. None of these brands have ever misused any other brand. To begin with, a brand is not a person, has no mens rea, and can't do anything wrong. I am also trying to sell my intellectual property and license my intellectual property to other Amazon sellers who can re-add it to brand registry to manage it, but those applications are being denied as well (see enclosed document entitled "**Brand Registry request for PrimeMed**"). If I sell a brand, it shouldn't carry any stigma (whether imagined or not) from my use of it as the new owner is now in control of it. Please also see letter (enclosed) sent to a myriad of Amazon emails as well as attorneys for Amazon on Feb 13th, 2025.

Recent brand changes that need to be corrected and we need to understand how this is happening:

B0B8185TY8 – "Cool Chimpanzee" brand Manual Card Shuffler changed to fake brand "Garifon"
B09FYVSL8L – "Green Sky" brand geriatric / yoga slip socks changed to fake brand "Gagaciso"
B09SNS9SWN – "Point" brand nosebleed plugs changed to presumably fake brand "Avojoy"

Sincerely,

Benjamin J Ligeri



Benjamin Joseph <benligeri@gmail.com>

re: URGENT MATTER OF INTELLECTUAL PROPERTY

8 messages

Ben Ligeri <benligeri@gmail.com>

Thu, Feb 13, 2025 at 10:57 AM

To: cs-reply@amazon.com, ANTITRUST <antitrust@ftc.gov>

Cc: Amazon <notice-dispute@amazon.com>, copyright@amazon.com, jeff@amazon.com, pq-product-review@amazon.com, primary@amazon.com, "Magliery, John" <johnmagliery@dwt.com>, "Sgro, Adam" <adamsgro@dwt.com>, Paulus H Chan <phc_ssg@yahoo.com>

Bcc: Dan Reale <headlinecopy@gmail.com>, Benjamin Joseph <benligeri@gmail.com>, Kyara Rebeero <kyara@gsp.llc>

Dear Amazon and Attorneys of Amazon,

Wholesalers of my brands on Amazon are complaining that the brand names are changing to hijacked fake brands and they are in turn being blocked from selling product they purchased from me and my companies and being asked by Amazon for authorization/ownership of said "fake brands" in some kind of Alice in Wonderland level stunt.

I have no access to the Amazon platform. I don't sell on Amazon, I don't have access to a brand registry account or any other Amazon tools except the public:

<https://www.amazon.com/report/infringement> which is a service that no longer works.

I would like to resolve these brand new brand matters without having to file suit and injunction and I'm copying my attorneys at DWT who are handling other litigation I have with Amazon to see if they can offer any suggestions as well as Amazon department teams I've researched as possibly being the right avenue to correct these intellectual property ills.

Wholesalers are sending me cases they're filing with Amazon to show me the kinds of responses they're getting (see attached). Amazon is accusing my brands of being "malicious" somehow as if a brand could be personified to have deleterious human traits. A brand is but a name for a product that a consumer comes to know. Here's a couple examples from a brand that has done millions on the Amazon marketplace known as "Cool Chimpanzee", a brand that I acquired many years ago at the time of its launch on ecommerce sites such as Amazon.

These 300pk Cool Chimpanzee glow stars were created under the brand "Cool Chimpanzee", I remember I created the listing myself back when I was an Amazon seller. The brand is using a valid GS1 UPC registered to "Cool Chimpanzee". See attached "GS1 Statement.jpg" where GS1 claims Amazon can validate this with the GS1 database and Amazon has made the same claims before but are now asking generic sellers for GS1 documents that only I have to further complicate the matter. The entirety of documentation from Amazon that I've received from unaffiliated third parties proves Amazon is intentionally ripping these brands to retaliate against my lawsuits using tech muscle like [Eric Smith](#). We would like to see if Amazon (now that they've been caught) would like to stop doing so and restore these brands to their natural state and thereby honor USPTO and federal laws.

If not, I will be commencing an action in my home state of Florida to address these new matters. I am not an Amazon seller, but merely an IP holder as of now, and as DWT and Amazon, and all parties are 100% aware, I am not subject to any BSA or arbitration or venue clauses

This was once super simple for Amazon to see that a listing was created under the brand "Cool Chimpanzee", and could therefore not be changed to another brand. Now Amazon's system has added multiple layers of subterfuge to make a once kindergarten-level maintenance and security process a now Space-X-level process.

Please see four screenshots of high selling products (and there are more)...

- 1) B0B1GFY6VB - Cool Chimpanzee Glow Stars changed to brand "JNAB"
- 2) B0B8185TY8 - Cool Chimpanzee Manual Card Shuffler changed to brand "Garifon"
- 3) B09FYVSL8L - Green Sky brand geriatric / yoga slip socks changed to brand "Gagaciso"
- 4) B09SNS9SWN - Point brand nosebleed plugs changed to brand "Avojoy"

What's strange is Amazon is so strict about brands. They *"don't"* let you change the brand of a product (and they shouldn't of course) as it is hard wired to the product and its UPC and customer expectation. None of which can be changed midstream. Amazon *"doesn't"* let you list under fake brands either as they require USPTO validation but these brands are all fake.

I would like to inquire about getting my brands bundled into a brand registry account where I can control and protect said brands. Short of that, I would like Amazon to see to it that these brands are restored to their proper name and gated from such changes. I can provide a list of all brands I own to Amazon if there is a special lock box they can put them in to prevent changes. In the past, ALL brands were in this lockbox across the entire Amazon marketplace, now it seems to be a "special" lockbox only earned by those who are in Amazon's special inner circle.

As you can see my attachments like JNAB CASE.jpg, Amazon is pretending to be Ms. Swan from In Living Color, claiming it would be WRONG to CHANGE the brand from JNAB to Cool Chimpanzee when the system knows quite well the brand is and has always been Cool Chimpanzee and the only change being sought is to undo the hijacking. It's SOOOO EASY to verify. The page itself shows the product and UPC, the GS1 database validates it. The Amazon historical validates it. The sales validate it. The description. Everything validates this is a brand hijacking. You have to try very hard to ignore the basic realities to put yourself in this position to begin with.

Please advise.

Yours,

Benjamin Joseph Ligeri
Global Specialty Products, CEO
[Linked In](#)

NOTICE OF THIRD-PARTY ACCESS TO BENLIGERI@GMAIL.COM

This email is used by other people acting on my behalf such as assistants or campaign managers. If you'd like to verify if an email (or portion thereof) was written by me or a third party handling my workflow, kindly ask. We have a full transparency policy.

EMAIL PRIVACY AND CONFIDENTIALITY AGREEMENT

Email Contains Sensitive Intellectual Property or Other Sensitive Information and Is Not To Be Distributed without express written permission from BenLigeri@gmail.com. This e-mail message, including any attachments, is intended only for the use of the individual or entity to which it is addressed and may likely contain information that is privileged and/or confidential. You are hereby notified that any use, dissemination, distribution and/or reproduction of this message and/or any attachments by unintended recipients is unauthorized and unlawful. Electronic Communication Privacy Act, 18 U.S.C. § 2510 - 2521.

7 attachments

Hi Mary,

Validate Product Data like Amazon

Totals, many retailers and marketplaces that require companies to get authentic identification numbers that specifically link a brand to the product being sold. They check UPC barcodes in the GS1 US Data Hub[®] to ensure the connection before approving product listings. For example, Amazon recommends getting a Global Trade Item Number (GTIN) directly from GS1[®] to list products in its global marketplace.

"We verify the authenticity of product UPCs by checking the GS1 database."

Do you have the same validation process for your brand? Use GS1 US Data Hub[®] to verify. Then it's across the validated database where the world's largest retailers and marketplaces validate their product data.



By improving the authentication of the products that they are marking, Amazon sellers can solve their operations (operationally, streamlining their supply chain processes, and enhance the customer experience by providing accurate product information.

GS1 Statement.jpg
325K



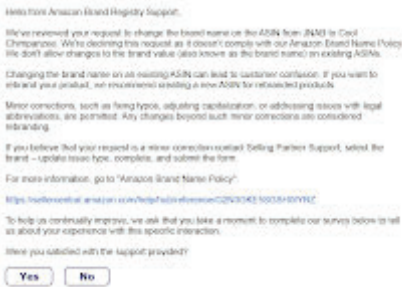
B0B8185TY8 - Screenshot 2024-12-27 at 9.04.10 AM.jpg
686K



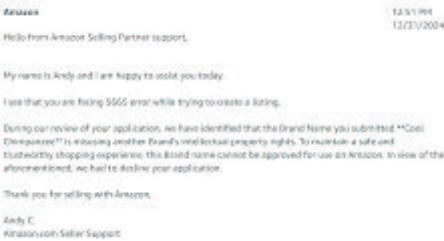
JNAB CASE.jpg
353K



GS1 Statement.jpg
325K



JNAB CASE.jpg
353K



Cool Chimpanzee.jpg
209K



Green Sky Doghouse.jpg
1165K

Amazon.com <nobody@bounces.amazon.com>
To: Ben Ligeri <benligeri@gmail.com>

Thu, Feb 13, 2025 at 10:58 AM

Hello,

This email address is no longer in use. Please follow the instructions below to submit your appeal via Account Health in Amazon Seller Central.

If you are appealing an action taken on your account, please submit your appeal by clicking the "Reactivate your account"

button in Account Health

(<https://sellercentral.amazon.com/performance/dashboard>). If you want to submit additional information, click on the "View appeal" button and submit additional information as requested.

If you are appealing an action taken on your listings for an intellectual property complaint:

1. Navigate to "Received Intellectual Property Complaints" in the "Product Policy Compliance" section in Account Health (<https://sellercentral.amazon.com/performance/dashboard>).
2. Locate the deactivation record for the product listings you want to appeal.
3. Click on the Appeal button next to the record to submit your appeal to reactivate your listings.

If you are appealing an action taken on your listings for an Amazon Listing Policy violation:

1. Navigate to "Listing Policy Violations" in the "Product Policy Compliance" section in Account Health (<https://sellercentral.amazon.com/performance/dashboard>).
2. Locate the deactivation record for the product listings you want to appeal.
3. Click on the Appeal button next to the record to submit your appeal to reactivate your listings.

If you want to submit additional information:

1. Click on the "View appeal" button next to the deactivation record.
2. Click the "Submit additional information" button to submit the information necessary to reactivate your listings.

If you would like to submit a retraction for a previously submitted notice of infringement complaint, please follow the guidelines from the notice-acceptance acknowledgement you received.

Submit the retraction to notice-retraction@amazon.com.

Sincerely,

P.S. You received this message because Amazon.com received the following message:

Date: Thu, 13 Feb 2025 10:57:05 -0500

From: Ben Ligeri <benligeri@gmail.com>

To: cs-reply@amazon.com, ANTITRUST <antitrust@ftc.gov>

Subject: re: URGENT MATTER OF INTELLECTUAL PROPERTY

Amazon.com <nobody@bounces.amazon.com>

Thu, Feb 13, 2025 at 10:58 AM

To: Ben Ligeri <benligeri@gmail.com>

Hello from Amazon,

You've written to an address that does not accept incoming e-mails, but we have provided links to help answer some common questions.

Where's My Stuff/Order: <http://www.amazon.com/help/wheres-my-stuff>

Cancel Items or Orders: <https://www.amazon.com/gp/help/customer/display.html?ie=UTF8&nodeId=201976060>

Problem with an Order: <https://www.amazon.com/gp/help/customer/display.html?nodeId=201945500>

Marketplace Order Problems: <https://www.amazon.com/gp/help/customer/display.html?ie=UTF8&nodeId=201889250>

Gift Certificates: <https://www.amazon.com/gp/help/customer/display.html?ie=UTF8&nodeId=201937160>

Returns & Refunds: <http://www.amazon.com/returns>

You can modify an order that has not shipped or update your address at any time by visiting Your Account:

<http://www.amazon.com/your-account>.

You can find answers to other questions by searching <http://www.amazon.com/help> or reach out to us by clicking contact us at the bottom of any Help page.

Thank you for shopping at Amazon.com. We hope to see you again soon.

Sincerely,

Amazon.com Customer Service

<http://www.amazon.com>

[Quoted text hidden]

Amazon.com <nobody@bounces.amazon.com>
To: Ben Ligeri <benligeri@gmail.com>

Thu, Feb 13, 2025 at 10:58 AM

Dear Seller,

Thank you for submitting your appeal. This email address does not accept incoming messages.

Please submit your appeal by following the instructions on the Account Health page in Seller Central (https://sellercentral.amazon.com/performance/dashboard?ref=ah_em_nr). The Account Health page shows how well your account is performing against the performance metrics and policies required to sell on Amazon, and helps us direct your appeal to the team that can best assist you.

To appeal a listing deactivation, please click on the 'Next Steps' link next to the listing on your Account Health page.

To appeal an account deactivation, please follow the instructions in the banner on the top of your Account Health page.

You should expect a reply within 1-2 days after your appeal is submitted.

Thank you,
Amazon

[Quoted text hidden]

Ben Ligeri <benligeri@gmail.com>

Thu, Feb 13, 2025 at 1:55 PM

To: cs-reply@amazon.com, ANTITRUST <antitrust@ftc.gov>

Cc: Amazon <notice-dispute@amazon.com>, copyright@amazon.com, jeff@amazon.com, pq-product-review@amazon.com, primary@amazon.com, "Magliery, John" <johnmagliery@dwt.com>, "Sgro, Adam" <adamsgro@dwt.com>, Paulus H Chan <phc_ssg@yahoo.com>

Let me add some trademark certificates as well to this correspondence to show my identity as owner.

[Quoted text hidden]

--

--

[Quoted text hidden]

3 attachments

 **Cool Chimp Reg.pdf**
334K

 **Reg. No. 6626154 - Point.pdf**
60K

 **6927.006-06 20220503 REGISTRATION CERTIFICATE.pdf**
68K

Amazon.com <nobody@bounces.amazon.com>
To: Ben Ligeri <benligeri@gmail.com>

Thu, Feb 13, 2025 at 1:56 PM

Hello,

This email address is no longer in use. Please follow the instructions below to submit your appeal via Account Health in Amazon Seller Central.

If you are appealing an action taken on your account, please submit your appeal by clicking the "Reactivate your account" button in Account Health (<https://sellercentral.amazon.com/performance/dashboard>). If you want to submit additional information, click on the "View appeal" button and submit additional information as requested.

If you are appealing an action taken on your listings for an intellectual property complaint:

1. Navigate to "Received Intellectual Property Complaints" in the "Product Policy Compliance" section in Account Health (<https://sellercentral.amazon.com/performance/dashboard>).

2. Locate the deactivation record for the product listings you want to appeal.
3. Click on the Appeal button next to the record to submit your appeal to reactivate your listings.

If you are appealing an action taken on your listings for an Amazon Listing Policy violation:

1. Navigate to "Listing Policy Violations" in the "Product Policy Compliance" section in Account Health (<https://sellercentral.amazon.com/performance/dashboard>).
2. Locate the deactivation record for the product listings you want to appeal.
3. Click on the Appeal button next to the record to submit your appeal to reactivate your listings.

If you want to submit additional information:

1. Click on the "View appeal" button next to the deactivation record.
2. Click the "Submit additional information" button to submit the information necessary to reactivate your listings.

If you would like to submit a retraction for a previously submitted notice of infringement complaint, please follow the guidelines from the notice-acceptance acknowledgement you received.

Submit the retraction to notice-retraction@amazon.com.

Sincerely,

P.S. You received this message because Amazon.com received the following message:

Date: Thu, 13 Feb 2025 13:55:19 -0500
From: Ben Ligeri <benligeri@gmail.com>
To: cs-reply@amazon.com, ANTITRUST <antitrust@ftc.gov>
Subject: Re: URGENT MATTER OF INTELLECTUAL PROPERTY

Amazon.com <nobody@bounces.amazon.com>
To: Ben Ligeri <benligeri@gmail.com>

Thu, Feb 13, 2025 at 1:56 PM

Hello from Amazon,

You've written to an address that does not accept incoming e-mails, but we have provided links to help answer some common questions.

Where's My Stuff/Order: <http://www.amazon.com/help/wheres-my-stuff>
Cancel Items or Orders: <https://www.amazon.com/gp/help/customer/display.html?ie=UTF8&nodeId=201976060>
Problem with an Order: <https://www.amazon.com/gp/help/customer/display.html?nodeId=201945500>
Marketplace Order Problems: <https://www.amazon.com/gp/help/customer/display.html?ie=UTF8&nodeId=201889250>
Gift Certificates: <https://www.amazon.com/gp/help/customer/display.html?ie=UTF8&nodeId=201937160>
Returns & Refunds: <http://www.amazon.com/returns>

You can modify an order that has not shipped or update your address at any time by visiting Your Account:

<http://www.amazon.com/your-account>.

You can find answers to other questions by searching <http://www.amazon.com/help> or reach out to us by clicking contact us at the bottom of any Help page.

Thank you for shopping at Amazon.com. We hope to see you again soon.

Sincerely,

Amazon.com Customer Service
<http://www.amazon.com>

[Quoted text hidden]

Amazon.com <nobody@bounces.amazon.com>
To: Ben Ligeri <benligeri@gmail.com>

Thu, Feb 13, 2025 at 1:56 PM

Dear Seller,

Amazon

12:51 PM

12/31/2024

Hello from Amazon Selling Partner support,

My name is Andy and I am happy to assist you today.

I see that you are facing 5665 error while trying to create a listing.

During our review of your application, we have identified that the Brand Name you submitted **Cool Chimpanzee** is misusing another Brand's intellectual property rights. To maintain a safe and trustworthy shopping experience, this Brand name cannot be approved for use on Amazon. In view of the aforementioned, we had to decline your application.

Thank you for selling with Amazon,

Andy C.

Amazon.com Seller Support



Ben Joseph Sbovia <billing@jasminesgifts.com>

Fwd: [CASE 16930497391] Fix a product page from hacking

1 message

Jennifer Lexington <universalindustrieswyoming@gmail.com>
To: Global Specialists <ceo@gsp.llc>

Tue, Dec 31, 2024 at 1:03 PM

To Whom It May Concern at Global Specialty Products LLC

We don't know what to do about this. Amazon is changing your brands and saying they're abusive and we are working hard to change them back.

Forwarded Conversation**Subject: RE:[CASE 16930497391] Fix a product page from hacking**

From: **Amazon Seller Support** <merch.service05@amazon.com>
Date: Sun, Dec 29, 2024 at 11:35 PM
To: <universalindustrieswyoming@gmail.com>

Hello from Amazon Brand Registry Support,

We see that your query is regarding all of the brands have been changing and you thought Amazon required brands to stay the same and follow GS1 guidelines, the ASIN B0B1GFY6VB has Cool Chimpanzee brand since its origin and now it just changed to JNAB and the ASIN B0B8185TY8 has been changed Cool Chimpanzee to Garifon.

If you choose to rebrand a product you must create a new ASIN rather than update an existing ASIN.

This is true even if the product does not change materially after the brand update.

Rebranding and packaging differences on products can cause customer order returns and can potentially hurt your metrics. To prevent this unwanted outcome, we don't allow the brand name to be changed for an ASIN.

For more information, go to "Amazon Brand Name Policy":

<https://sellercentral.amazon.com/help/hub/reference/G2N3GKE5SGSHWYRZ>

If the intended brand is not part of Amazon Brand Registry, we recommend that you complete registration via "Enroll a new brand" link on the Brand Registry landing page:

<https://brandregistry.amazon.com/>

To help us continually improve, we ask that you take a moment to complete our survey below to tell us about your experience with this specific interaction.

Were you satisfied with the support provided?

Thank you for selling with Amazon,

Livitha P.

Amazon.com Seller Support

=====

MORE WAYS TO GET HELP:

Visit our Seller Forums for help from other sellers: <http://sellercentral.amazon.com/forums>

Browse all Seller Help topics: <http://sellercentral.amazon.com/gp/help>

Please note: this e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.

To contact us again about this issue, please use the Contact Us form using the following link:

<https://sellercentral.amazon.com/gp/contact-us/contact-amazon-form.html?ie=UTF8&caseID=16930497391>

From: **Amazon Seller Support** <merch.service05@amazon.com>
Date: Mon, Dec 30, 2024 at 11:11 AM
To: <universalindustrieswyoming@gmail.com>

Hello from Amazon Selling Partner Support,

My name is Nors. I am a Live Channel Specialist, and I'm contacting you to follow up on your concern about the brand update update that has been changed from Cool Chimpanzee to JNAB for ASIN B0B1GFY6VB and from Cool Chimpanzee to Garifon for ASIN B0B8185TY8 and you would like to report the possible hijacking.

The brand name have been changed due to the brand being flagged as "abusive" by Amazon.

If you stil believe that this listings was hijacked. We encouraged you to report this possible violation to our investigations team, select Report a violation of our rules on the Contact Us form (at the link below) and enter the details:

<https://sellercentral.amazon.com/cu/contact-us>

Please be sure to include the following information, as applicable:

- * The ASIN/ISBN of the item's detail page and the product title
 - * The store or business name of the seller you are reporting
 - * Your order ID [include this if appropriate]
 - * A concise explanation of the violation
- Alternatively, if you are the registered brand owner in Brand Registry, you can use Report a Violation from your brand registry account using the link below.

<https://brandregistry.amazon.com/brand/report-a-violation>

All reports are thoroughly investigated by our investigations team. For privacy reasons, the results of our investigations cannot be disclosed.

To help us continually improve, we ask that you take a moment to complete our survey below to tell us about your experience with this specific interaction.

Were you satisfied with the support provided?

Yes

No

Thank you for selling with Amazon,
Nors H.
Live Channel Specialist

For additional help, visit <http://sellercentral.amazon.ca/gp/help>

To contact us again about this issue, please use the Contact Us form in Seller Central using the following link:

<https://sellercentral.amazon.com/cu/case-dashboard/view-case?caseID=16930497391>

Please note: this e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.

From: **Amazon Seller Support** <merch.service05@amazon.com>
Date: Mon, Dec 30, 2024 at 12:43 PM
To: <universalindustrieswyoming@gmail.com>

Hello from Amazon Selling Partner Support,

Thank you for contacting us. This is Francisco and I'm glad to help.

We understand you are reporting that brand names have changed suddenly to an incorrect brand name.

To report this possible violation to our investigations team, select Report a violation of our rules on the Contact Us form (at the link below) and enter the details:

<https://sellercentral.amazon.com/cu/contact-us>

Please be sure to include the following information, as applicable:

- * The ASIN/ISBN of the item's detail page and the product title
- * The store or business name of the seller you are reporting
- * Your order ID [include this if appropriate]
- * A concise explanation of the violation

Alternatively, if you are the registered brand owner in Brand Registry, you can use Report a Violation from your brand registry account using the link below.

<https://brandregistry.amazon.com/brand/report-a-violation>

All reports are thoroughly investigated by our investigations team. For privacy reasons, the results of our investigations cannot be disclosed.

Thank you for contacting Amazon Selling Partner Support.

To help us continually improve, we ask that you take a moment to complete our survey below to tell us about your experience with this specific interaction.

Were you satisfied with the support provided?

Yes

No

Best regards,

Francisco Javier G.
Amazon Brand Registry Support

To contact us again about this issue, please access your case using the link shown below (Brand Registry account login required):

<https://brandregistry.amazon.com/gp/case-dashboard/view-case.html?caseID=16930497391>

Please note: this e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.

From: **Amazon Seller Support** <merch.service05@amazon.com>
Date: Mon, Dec 30, 2024 at 8:55 PM
To: <universalindustrieswyoming@gmail.com>

Hello from Amazon Brand Registry Support,

This is Jobvishal and I am here to assist you with your concern regarding updating the Brand name for the ASINs: B0B1GFY6VB and B0B8185TY8

Upon checking, I would like to let you know that we are unable to proceed with your request as changing brand name doesn't comply with our Amazon Brand Name Policy. We don't allow changes to the brand name on existing ASINs.

Changing the brand name on an existing ASIN can lead to customer confusion. If you want to rebrand your product, we recommend creating a new ASIN for rebranded products.

Minor corrections, such as typos, capitalization, or addressing legal abbreviations, are permitted. Any changes beyond such minor corrections are considered rebranding.

For more information, go to "Amazon Brand Name Policy":

<https://sellercentral.amazon.com/help/hub/reference/G2N3GKE5SGSHWYRZ>

Please note that we have checked everything that we should to verify the information regarding the change in Brand. I see the title with the suggested Brand name. However we are unable to go ahead as the Brand "Cool Chimpanzee" is not active and is in abusive state.

Also please be noted that Amazon does not encourage hijacking

If you believe that this listings was hijacked. I suggest you to report this violation to our investigations

team. Select Report a violation of our rules on the Contact Us form link below and enter the details:

<https://sellercentral.amazon.com/cu/contact-us>

Please be sure to include the following information, as applicable:

- > The ASIN/ISBN of the item's detail page and the product title
- > The store or business name of the seller you are reporting
- > Your order ID [include this if appropriate]
- > A concise explanation of the violation

You can use Report a Violation from your brand registry account using the link below if you are the registered brand owner in Brand Registry:

<https://brandregistry.amazon.com/brand/report-a-violation>

Please note that all reports are thoroughly investigated by our investigations team. For privacy reasons, the results of our investigations cannot be disclosed.

To help us continually improve, we ask that you take a moment to complete our survey below to tell us about your experience with this specific interaction.

Were you satisfied with the support provided?

Yes

No

Best regards,

Jobvishal M.
Amazon Brand Registry Support

To contact us again about this issue, please access your case using the link shown below (Brand Registry account login required):

<https://brandregistry.amazon.com/gp/case-dashboard/view-case.html?caseID=16930497391>

Please note: this e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.

Document 1 Filed 05/06/25 Page 1

Please submit your appeal by following the instructions on the Account Health page in Seller Central (https://sellercentral.amazon.com/performance/dashboard?ref=ah_em_nr). The Account Health page shows how well your account is performing against the performance metrics and policies required to sell on Amazon, and helps us direct your appeal to the team that can best assist you.

To appeal a listing deactivation, please click on the 'Next Steps' link next to the listing on your Account Health page.

To appeal an account deactivation, please follow the instructions in the banner on the top of your Account Health page.

You should expect a reply within 1-2 days after your appeal is submitted.

Thank you,
Amazon

[Quoted text hidden]



Jennifer Lexington <universalindustrieswyoming@gmail.com>

RE:[CASE 17229508291] Brand Registry request for PrimeMed

4 messages

brandregistryapplication05@amazon.com <brandregistryapplication05@amazon.com>
To: universalindustrieswyoming@gmail.com

Mon, Feb 17, 2025 at 4:03 PM

Hello from Amazon Selling Partner Support,

Thank you for your interest in Amazon Brand Registry.

We'll update you about your brand application after the Brand Registry team completes the review. To review your submitted application(s), please visit <https://brandregistry.amazon.com/brand/enrollment/manage/applications>

We appreciate your patience.

To help us continually improve, we ask that you take a moment to complete our survey below to tell us about your experience with this specific interaction.

Were you satisfied with the support provided?

Best regards,

Rolando Augusto S.
Amazon Brand Registry Support

To contact us again about this issue, please access your case using the link shown below (Brand Registry account login required):
<https://brandregistry.amazon.com/gp/case-dashboard/view-case.html?caseID=17229508291>

Please note: this e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.

brandregistryapplication05@amazon.com <brandregistryapplication05@amazon.com>
To: universalindustrieswyoming@gmail.com

Tue, Feb 18, 2025 at 1:07 AM

Hello from Amazon Brand Registry Support,

My name is Sneha. I understand that you would like to register the brand PrimeMed.

We've provided a verification code to the public contact listed on the agency website where the trademark for PrimeMed is registered.

To receive the verification code, contact the trademark correspondent. Please do not, under any circumstance, contact the trademark office directly.

The verification code will confirm you are eligible to enroll PrimeMed in Brand Registry.

Trademark correspondent email address: contactus@thejacobsllaw.com

Reply to this case within 10 days with the verification code and case ID for this application.

The case ID for your application is 17229508291.

If the email for the trademark representative is a PEC, or certified email, they should unlock their email to receive non-PEC emails.

We're not able to provide you with instructions on how to unlock a PEC email. They should contact their email provider for instructions.

If you did not apply for Brand Registry, contact us immediately on the following page:

<https://brandregistry.amazon.com/cu/contact-us>

To help us continually improve, we ask that you take a moment to complete our survey below to tell us about your experience with this specific interaction.

Were you satisfied with the support provided?

Yes

No

Best regards,

Sneha G.
Amazon Brand Registry Support

To contact us again about this issue, please access your case using the link shown below (Brand Registry account login required):

<https://brandregistry.amazon.com/gp/case-dashboard/view-case.html?caseID=17229508291>

Please note: this e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.

brandregistryapplication05@amazon.com <brandregistryapplication05@amazon.com>

Tue, Feb 18, 2025 at 10:31 PM

Reply-To: "[CASE 17229508291] brand-registry-support@amazon.com" <brandregistryapplication05+e15bfa64-0f33-425e-a700-6b120e434d8b@amazon.com>

To: universalindustrieswyoming@gmail.com

Hello from Amazon Brand Registry Support,

My name is Sneha. I understand that you would like to register the brand PrimeMed.

I would like to inform you that I have reviewed the case and we have contacted the specialized department on your behalf; we await a response from them.

We will contact you as soon as we have an update or if any further information is required from your side.

[Quoted text hidden]

brandregistryapplication05@amazon.com <brandregistryapplication05@amazon.com>

Wed, Feb 19, 2025 at 6:13 AM

To: universalindustrieswyoming@gmail.com

Hello from Amazon Brand Registry Support,

My name is Sneha. I understand that you would like to register the brand PrimeMed.

We are unable to approve your request at this time for the following reason: the to-be-added trademark has been involved in abusive conduct on our websites or is related to an account that was used for such abusive conduct.

Please reach out to us via Brand Registry → Support → Help Center (Contact Brand Support) for support or queries related to the application.

To help us continually improve, we ask that you take a moment to complete our survey below to tell us about your experience with this specific interaction.

Were you satisfied with the support provided?

Best regards,

Sneha G.
Amazon Brand Registry Support

To contact us again about this issue, please access your case using the link shown below (Brand Registry account login required):

<https://brandregistry.amazon.com/gp/case-dashboard/view-case.html?caseID=17229508291>

Please note: this e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.

Done

Photo



britneyspears

EXHIBIT E





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godrulzart Love, like, follow, comment, appreciate, tag, feel the greatness of love.. 100 ✓ 100 ✓ 100 ✓ Get a nice cartoon portrait of yourself in HD quality

stassy_veronica cutie

sherynacosta1246 Your so beautiful

kevinus7gb Your rabbit is very pretty

katieclemens Can I be that stuffed bunny
WOW

meganchavana @theragdoll these remind
me of @thepinkpalace_ pics!

mis20something @ericonfuego

nathastyles YOU ARE JUST FLAWLESS
I IKF HOWWWW



163,202 likes

38 MINUTES AGO

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kangaroomfg Wow! Look at what we found in the [#GQ](#) magazine!! The Rock with our butterfly float on his back! 🥰🦋 [#gqstyle](#) [#gqmagazine](#) [#gqmag](#)





EXHIBIT F – MASTER INDEX

Exhibit F: Cowboy Hat SKU Case Study

Systemic Fee Inflation via Mismeasurement

Supporting Complaint Paragraphs 27–30

This exhibit provides evidence of Amazon’s deliberate mismeasurement fraud affecting Plaintiff’s cowboy hat product line, resulting in arbitrarily inflated FBA fees, net losses on formerly profitable SKUs, and documented internal refusal to remedy the error.

Index of Attached Exhibits

Exhibit F1 – Cover Sheet and Summary Table

Overview of the fee inflation issue across six cowboy hat SKUs, showing variations in FBA fees ranging from \$6.39 to \$14.77 for identically packaged products. Includes summary profitability impact and verified weight comparisons.

Exhibit F2 – Screenshot of SKU T5137 (Gray Hat) with \$14.77 FBA Fee

T5137 was assigned a \$14.77 FBA fee — more than double the fee of functionally identical SKUs. No dimensional, packaging, or material differences justify the increase.

Exhibit F3 – Brown Hat Scale Photo (SKU T5134)

Verified ULINE scale image showing the Brown hat weighs only 0.216 lbs — far below Amazon’s listed weight and well within the lowest fulfillment tier.

Exhibit F4 – Tan Hat Scale Photo (SKU T5136)

Tan hat measured at 0.228 lbs. Packaging and structure are identical to the Brown hat. Reinforces the physical uniformity of the product line.

Exhibit F5 – Seller Central Screenshot Showing SKU Fee Spread

Live Seller Central dashboard view showing inconsistent fulfillment fees applied to multiple cowboy hat SKUs with identical physical characteristics.

Exhibit F6 – CASE ID 12094905301 (Amazon Internal Response)

Amazon admits measurement data was changed but refuses remeasurement or fee reimbursement. Response illustrates Amazon’s internal obstruction and bad-faith refusal to correct system errors.

Exhibit F7 – Cubiscan vs. In-House Measurement Comparison Table

Side-by-side listing of Amazon’s recorded Cubiscan dimensions and Plaintiff’s internally verified measurements. Every SKU was 5.75 inches in height, while Amazon recorded heights as high as 9.45 inches — directly resulting in fee tier inflation.

EXHIBIT F1

Cowboy Hat SKU Case Study: Systemic Fee Inflation via Mismeasurement

Supporting Paragraphs 27–30

Plaintiff presents the following evidence documenting Amazon’s deliberate inflation of fulfillment fees by assigning falsified dimensions and weights to identical SKUs. Despite uniform packaging and verified in-house measurements, Amazon charged materially different fulfillment fees across listings for the same cowboy hat product, rendering formerly profitable SKUs instantly unprofitable.

The discrepancies were verified through internal weighing and measuring by Plaintiff’s operations team and confirmed in communications with Amazon (CASE ID # 12094905301). These events consumed the time and labor of Plaintiff’s CTO, Operations Manager, and Shipping Manager, demonstrating the scale and severity of the obstruction and loss.

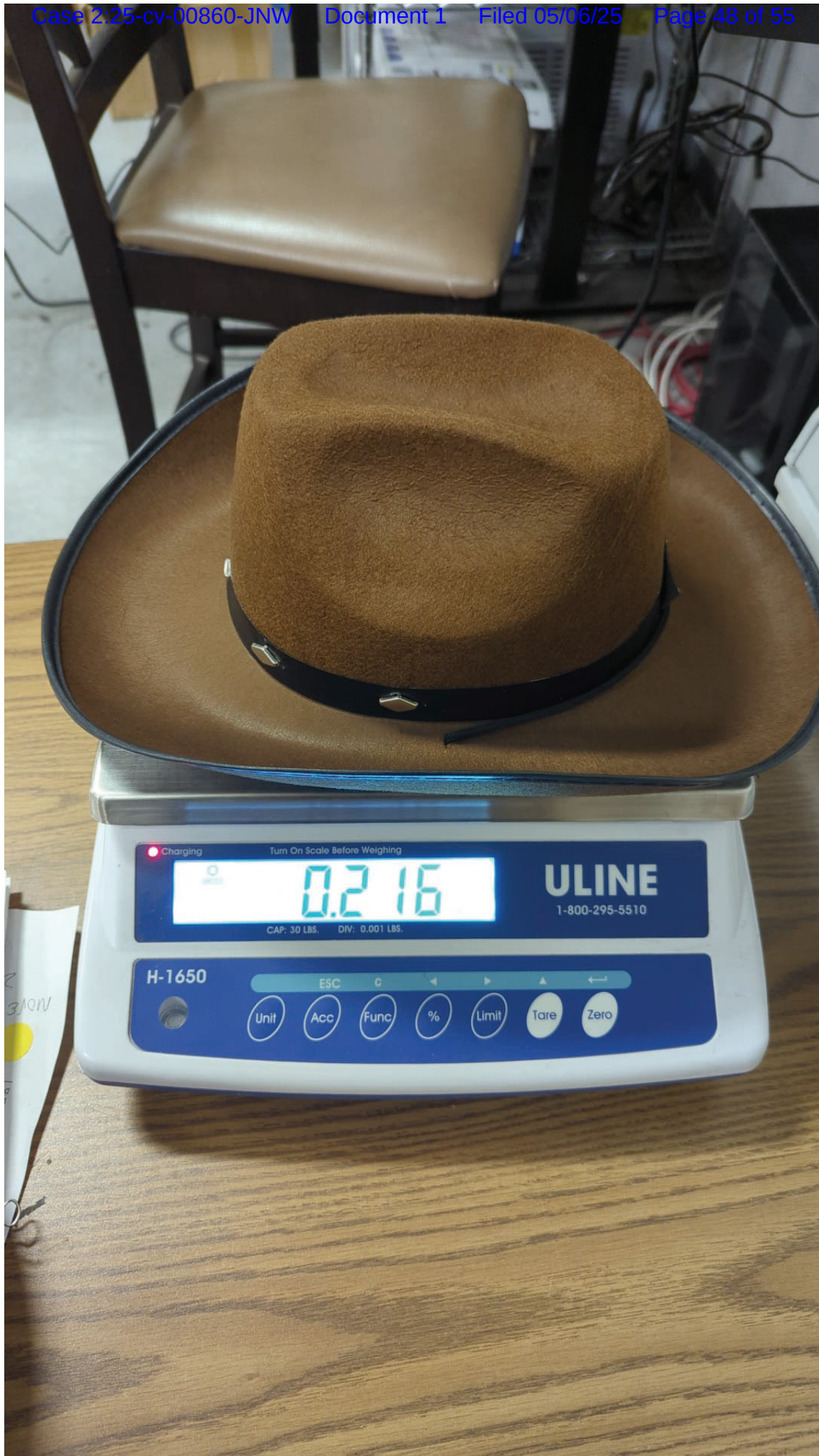
Fee Discrepancy Summary Table

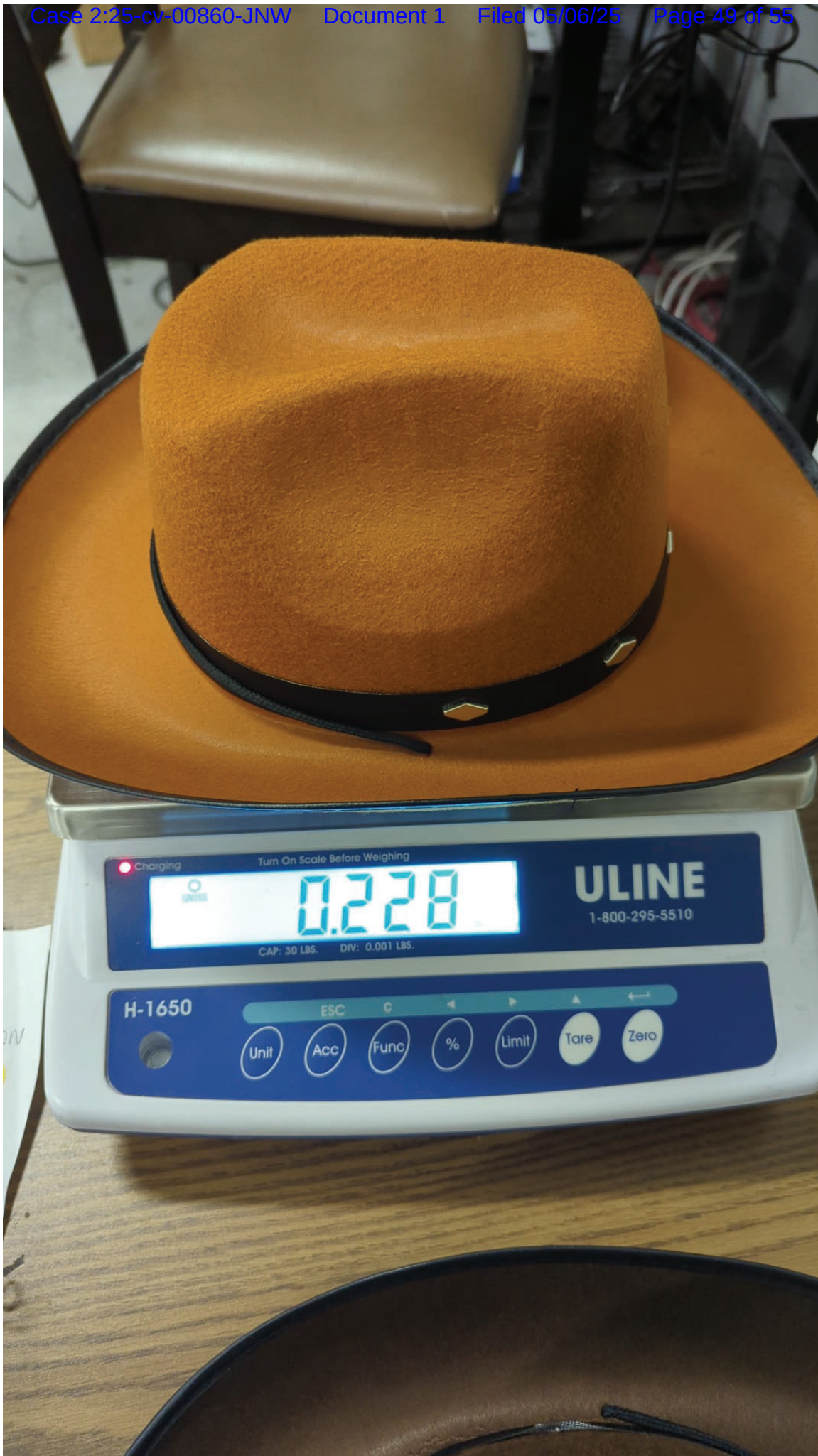
SKU	Hat Color	FBA Fee	Sale Price	Actual Weight (Scale)	Claimed Height (Amazon Cubiscan)	Fee Tier Impact
T5134	Blue	\$9.41	\$14.95	0.216 lbs	7.01 in	Modest profit
T5136	Green	\$9.57	\$14.95	0.228 lbs	6.22 in	Modest profit
T5137	Gray	\$14.77	\$14.95	0.228 lbs	9.45 in	Net loss
T5138	Pink	\$8.93	\$14.95	0.228 lbs	5.47 in	Acceptable margin
T5139	Orange	\$6.39	\$14.95	0.216 lbs	6.22 in	High margin
T5140	Yellow	\$8.61	\$14.95	0.216 lbs	5.63 in	Modest profit

Note: All hats were measured and packaged identically. Amazon’s Cubiscan measurements varied arbitrarily, causing severe fee inflation on specific SKUs.

EXHIBIT F2

☐	Active		G-COWBOY-T5134-BLUE-BLUE-BAND-MFG-VG New	Green Sky Sturdy, Felt Cowboy Hat for Men, Women and Teens, Western Hat (Blue) BOBNFD58H9 +1 marketplace	02/13/2023 15:59:47 02/13/2023 16:22:00	56	\$11.65 Includes \$9.41 FBA Fee	\$14.95 Featured Offer: \$14.95 + \$0.00 Lowest price	\$ + \$0.00 Add quantity discounts	Edit
☐	Active		G-COWBOY-T5136-GREEN-BLAK-BAND-MFG-VG New	Green Sky Sturdy, Felt Cowboy Hat for Men, Women and Teens, Western Hat (Green) BOBNFF7Q3L +1 marketplace	02/13/2023 15:58:51 02/13/2023 16:22:04	446	\$11.81 Includes \$9.57 FBA Fee	\$14.95 Featured Offer: \$14.95 + \$0.00 Lowest price	\$ + \$0.00 Add quantity discounts	Edit
☐	Active		G-COWBOY-T5137-GRAY-BLAK-BAND-MFG-VG New	Green Sky Sturdy, Felt Cowboy Hat for Men, Women and Teens, Western Hat (Gray) BOBNFFS2JT +1 marketplace	02/13/2023 15:57:37 02/13/2023 16:21:58	23	\$17.01 Includes \$14.77 FBA Fee	\$19.95 Featured Offer: \$14.95 + \$0.00 Lowest price	\$ + \$0.00 Add quantity discounts	Edit
☐	Active		G-COWBOY-T5138-PINK-BLAK-BAND-MFG-VG New	Green Sky Sturdy, Felt Cowboy Hat for Men, Women and Teens, Western Hat (Hot Pink) BOBNFD2B68 +1 marketplace	02/13/2023 15:56:45 02/13/2023 16:22:00	59	\$11.17 Includes \$8.93 FBA Fee	\$14.95 Featured Offer: \$14.95 + \$0.00 Lowest price	\$ + \$0.00 Add quantity discounts	Edit
☐	Active		G-COWBOY-T5139-ORANGE-BLAK-BAND-MFG-VG New	Green Sky Sturdy, Felt Cowboy Hat for Men, Women and Teens, Western Hat (Orange) BOBNFCZ9GL +1 marketplace	02/13/2023 15:55:18 02/13/2023 16:22:03	0	\$8.63 Includes \$6.39 FBA Fee	\$14.95 Featured Offer: \$14.95 + \$0.00 Lowest price	\$ + \$0.00 Add quantity discounts	Edit
☐	Active		G-COWBOY-T5140-YELL-BLAK-BAND-MFG-VG New	Green Sky Sturdy, Felt Cowboy Hat for Men, Women and Teens, Western Hat (Yellow) BOBNFFW2KQ +1 marketplace	02/13/2023 15:53:48 02/13/2023 16:21:59	46	\$10.85 Includes \$8.61 FBA Fee	\$14.95 Featured Offer: \$14.95 + \$0.00 Lowest price	\$ + \$0.00 Add quantity discounts	Edit







Gmail

EXHIBIT F6

Central Concepts Support <billing@jasminesgifts.com>

Fwd: [CASE 12094905301] FBA Fee Discrepancies

1 message

Jeff Jordanna <jeff@gsp.llc>
To: Benjamin Joseph <ceo@gsp.llc>

Sat, Mar 4, 2023 at 2:52 AM

----- Forwarded message -----

From: **Amazon Seller Support** <merch.service05@amazon.com>
Date: Sat, Mar 4, 2023, 2:33 AM
Subject: RE:[CASE 12094905301] FBA Fee Discrepancies
To: <jeff@gsp.llc>

Hello from Amazon Selling Partner Support,

Thank you for reaching out to us. My name is Mohd and it will be a pleasure to assist you today.

We understand that you are concerned about incorrect weights, dimensions or fees related to your inventory.

We realize the impact of this issue on your business and agree that this is important to be solved.

We appreciate your patience in waiting for the response from us.

We have completed our investigation and below are our findings:

We have confirmed the measurements for FNSKU(s) B0BJ6693X5, B0BJ6BQ48S, B0BKNC5RPV, X003OXGVRH, as noted below.

A change in the weight or dimensions has resulted in a reimbursement of FBA fees to your account. You will receive the following reimbursement in the next few days: Adjustment Amount/ Unit 26.88/ USD2.24/ USD65.4/ USD69.12/ USD

The new measurements for FNSKU(s) are:

B0BJ6693X5:

* Length: 15.24 INCHES

* Width: 11.85 INCHES

* Height: 7.28 INCHES

* Weight: 0.24 POUNDSB0BJ6BQ48S:

* Length: 16.69 INCHES

* Width: 12.32 INCHES

* Height: 5.63 INCHES

* Weight: 0.24 POUNDSB0BKNC5RPV:

* Length: 16.61 INCHES

- * Width: 12.95 INCHES
- * Height: 6.77 INCHES
- * Weight: 0.33 POUNDSX003OXGVRH:
- * Length: 15.16 INCHES
- * Width: 12.4 INCHES
- * Height: 5.83 INCHES
- * Weight: 0.26 POUNDS

To confirm reimbursement, go to Payments, click the "Transaction View" report, and filter the view by "Other" criteria". Under the column "Transaction type" look for "Fee Adjustment." You will see a single line item for every Order ID that has been reimbursed.

There will be a positive number in the column titled "Amazon fees" indicating the reimbursement amount for that specific order.

Payments Page: <https://sellercentral.amazon.com/payments/event/view?resultsPerPage=10&pageNumber=1>

For more information on different product size tiers and associated fees, refer to:

Product Size Tiers : <https://sellercentral.amazon.com/help/hub/reference/GG5KW835AHDJCH8W>

FBA Fulfilment Fees : https://sellercentral.amazon.com/gp/help/help-page.html?itemID=200209150&referral=A1XLHC23EGJ8J9_A2ICL6ZMYHJ45B

For more information on our reimbursement policy, go to: <https://sellercentral.amazon.com/help/hub/reference/GGL7U4JFSDXUTQAJ>

To learn more about how to avoid discrepancies with Amazon measurements, see: <https://sellercentral.amazon.com/help/hub/reference/G6WAEPTCPT2JUH3>

We have confirmed the measurements for FNSKU(s) B0BNFFS2JT, X003DO3LJ3, B0BJ6DKWMH, B0BNFD2B68, B0BJ6MZGB3, B0BNFFW2KQ, B0BJ6LY6S6, B0BNFD58H9, B0BNFFTQ3L, B0BJ6BFS32, B0BJ5S6CFS, as noted below.

B0BNFFS2JT :

- * Length: 15 INCHES
- * Width: 12.28 INCHES
- * Height: 9.45 INCHES
- * Weight: 0.26 POUNDS X003DO3LJ3 :
- * Length: 16.69 INCHES
- * Width: 12.56 INCHES
- * Height: 7.44 INCHES
- * Weight: 0.26 POUNDS B0BJ6DKWMH :
- * Length: 14.13 INCHES
- * Width: 12.68 INCHES
- * Height: 5.79 INCHES

- * Weight: 0.4 POUNDS B0BNFD2B68 :
- * Length: 15.79 INCHES
- * Width: 13.15 INCHES
- * Height: 5.47 INCHES
- * Weight: 0.29 POUNDS B0BJ6MZGB3 :
- * Length: 14.88 INCHES
- * Width: 13.35 INCHES
- * Height: 4.49 INCHES
- * Weight: 0.49 POUNDS B0BNFFW2KQ :
- * Length: 14.61 INCHES
- * Width: 12.01 INCHES
- * Height: 5.63 INCHES
- * Weight: 0.24 POUNDS B0BJ6LY6S6 :
- * Length: 15.07 INCHES
- * Width: 14.8 INCHES
- * Height: 4.53 INCHES
- * Weight: 0.44 POUNDS B0BNFD58H9 :
- * Length: 14.72 INCHES
- * Width: 13.19 INCHES
- * Height: 7.01 INCHES
- * Weight: 0.26 POUNDS B0BNFFTQ3L :
- * Length: 17.01 INCHES
- * Width: 13.7 INCHES
- * Height: 6.22 INCHES
- * Weight: 0.29 POUNDS B0BJ6BFS32 :
- * Length: 15.47 INCHES
- * Width: 13.07 INCHES
- * Height: 7.09 INCHES
- * Weight: 0.26 POUNDS B0BJ5S6CFS :
- * Length: 17.2 INCHES
- * Width: 13.66 INCHES
- * Height: 5.55 INCHES

* Weight: 0.26 POUNDS

We have reviewed your reimbursement request and found that the change in the weight or dimensions for FNSKU(s) B0BNFFS2JT, X003DO3LJ3, B0BJ6DKWMH, B0BNFD2B68, B0BJ6MZGB3, B0BNFFW2KQ, B0BJ6LY6S6, B0BNFD58H9, B0BNFFTQ3L, B0BJ6BFS32, B0BJ5S6CFS, have not resulted in any reimbursement of FBA fees to your account.

For more information on different product size tiers and associated fees, refer to:

https://sellercentral.amazon.com/gp/help/GABBX6GZPA8MSZGW?referral=A1XLHC23EGJ8J9_A2ICL6ZMYHJ45B

To learn more about how to avoid discrepancies with Amazon measurements, see:

https://sellercentral.amazon.com/gp/help/G6WAEPTCPT2JUH3?referral=A1XLHC23EGJ8J9_A2ICL6ZMYHJ45B

We received your request to change the weight or dimensions of FNSKU(s) B0BJ5NK8L8 , B0BJ63PDP5 , X003OXV59V , .

We are unable to re-measure these item(s) at the moment as there is no measurable inventory available in our fulfillment centers.

This can happen when inventory is located in third party fulfillment center, is being held for a customer order, or is being transshipped to another fulfillment center.

Send in additional inventory for re-measurement or submit a new measurement request after 10 days.

If you have any further concerns that you would like address, we request you to raise a new case with your issue or use the contact us link on

Seller Central- <https://sellercentral.amazon.com/help/hub/support>

We appreciate your cooperation and understanding in this matter.

To help us continually improve, we ask that you take a moment to complete our survey below to tell us about your experience with this specific interaction.

Were you satisfied with the support provided?

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
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Thank you!

To view your case details, or respond, please click http://sellercentral.amazon.com/gp/case-dashboard/view-case.html/ref=sc_cd_lobby_vc?caseID=12094905301

Please note: this e-mail was sent from an address that cannot accept incoming e-mail. If you require additional support please contact us <https://sellercentral.amazon.com/hz/contact-us>

Thank you for selling with Amazon,

Mohd M.

Amazon.com Seller Support

=====

MORE WAYS TO GET HELP:

Visit our Seller Forums for help from other sellers: <http://sellercentral.amazon.com/forums>

Browse all Seller Help topics: <http://sellercentral.amazon.com/gp/help>

Please note: this e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.

To contact us again about this issue, please use the Contact Us form using the following link:

<https://sellercentral.amazon.com/gp/contact-us/contact-amazon-form.html?ie=UTF8&caseID=12094905301>

A	B	C	D
ASIN	Product Name	Amazon Cubiscan Measurements	IN-HOUSE MEASUREMENT
B0BNFD58H9	Cowboy Hat - Blue	Length: 14.72 INCHES Width: 13.19 INCHES Height: 7.01 INCHES Weight: 0.26 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BNFFFTQ3L	Cowboy Hat - Green	Length: 17.01 INCHES Width: 13.7 INCHES Height: 6.22 INCHES Weight: 0.29 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BNFFS2JT	Cowboy Hat - Gray/Black Band	Length: 15 INCHES Width: 12.28 INCHES Height: 9.45 INCHES Weight: 0.26 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BNFDB2B68	Cowboy Hat - Pink/Black Band	Length: 15.79 INCHES Width: 13.15 INCHES Height: 5.47 INCHES Weight: 0.29 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BNFC29GL	Cowboy Hat - Orange/Black Band	* Length: 15.67 inches * Width: 13.19 inches * Height: 6.22 inches * Weight: 0.24 pounds	Length: 15.25Width: 12.25Height: 5.75
B0BNFFW2KQ	Cowboy Hat - Yellow/Black Band	Length: 14.61 INCHES Width: 12.01 INCHES Height: 5.63 INCHES Weight: 0.24 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BKNC5RPV	Cowboy Hat - White/Pink Star Band	Length: 16.61 INCHES Width: 12.95 INCHES Height: 6.77 INCHES Weight: 0.33 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BJ6BFS32	Cowboy Hat - Red/White Band	Length: 15.47 INCHES Width: 13.07 INCHES Height: 7.09 INCHES Weight: 0.26 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BJ6BQ48S	Cowboy Hat - Cowprint	Length: 16.69 INCHES Width: 12.32 INCHES Height: 5.63 INCHES Weight: 0.24 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BJ67ZTGT	Cowboy Hat - Coffee/Brown Band	Length: 9 inches * Width: 9 inches * Height: 5 inches * Weight: 0.12 pounds	Length: 15.25Width: 12.25Height: 5.75
B0BJJ56CFS	Cowboy Hat - White/Black Band	Length: 17.2 INCHES Width: 13.66 INCHES Height: 5.55 INCHES Weight: 0.26 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BJJ693X5	Cowboy Hat - Black/White Band	Length: 15.24 INCHES Width: 11.85 INCHES Height: 7.28 INCHESWeight: 0.24 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0B116THCG	Cowboy Hat - Tan	Length: 15.71 inches * Width: 12.24 inches * Height: 6.22 inches * Weight: 0.29 pounds	Length: 15.25Width: 12.25Height: 5.75
B0B11C8DYY	Cowboy Hat - Brown	Length: 15.71 inches * Width: 12.87 inches * Height: 5.35 inches * Weight: 0.29 pounds	Length: 15.25Width: 12.25Height: 5.75
B0B1151PCS	Cowboy Hat - Pink	Length: 15.16 INCHES Width: 12.4 INCHES Height: 5.83 INCHES Weight: 0.26 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0B11BP4NY	Cowboy Hat - Black	Length: 16.69 INCHES Width: 12.56 INCHES Height: 7.44 INCHES Weight: 0.26 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BJ63PDP5	Panama Hat - Cream	Length: 15.98 inches * Width: 13.62 inches * Height: 4.45 inches * Weight: 0.42 pounds	Length: 15.25Width: 12.25Height: 5.75
B0BJ5NK8L8	Panama Hat - Beige Classic	Length: 15.98 inches * Width: 13.62 inches * Height: 4.45 inches * Weight: 0.42 pounds	Length: 15.25Width: 12.25Height: 5.75
B0BJ6DKWMH	Panama Hat - Black	Length: 14.13 INCHES Width: 12.68 INCHES Height: 5.79 INCHES Weight: 0.4 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BJ6L7YS6	Panama Hat - Khaki Brown	Length: 15.07 INCHES Width: 14.8 INCHES Height: 4.53 INCHES Weight: 0.44 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0BJ6MZGB3	Panama Hat - White	Length: 14.88 INCHES Width: 13.35 INCHES Height: 4.49 INCHES Weight: 0.49 POUNDS	Length: 15.25Width: 12.25Height: 5.75
B0T0CGDF0I	Crumbcatcher Bibs	Length: 18.27 inches *Width: 7.24 inches *Height: 2.44 inches Weight: 1.79 pounds	Length: 15.25Width: 12.25Height: 5.75