



Chloe Sbovia <melbournereTAILlc@gmail.com>

Review of your Amazon account

2 messages

Amazon <no-replies-appeals@amazon.com>
Reply-To: Amazon <no-replies-appeals@amazon.com>
To: melbournereTAILlc@gmail.com

Tue, Apr 30, 2024 at 3:50 PM



Hello MelbournePlace,

You have been found to be related to an account beginning with Melbourne Place.

We received your submission but do not have enough information to reactivate your account at this time.

To reactivate your account, please provide evidence that you have never owned a separate account and believe this deactivation was in error by providing supporting documentation. This includes but is not limited to any authorized or unauthorized relationship through a third-party company or evidence of account compromise. If we cannot substantiate the claim, your account will not be reinstated.

How do I send the required information?
Please click on the View Appeal button on the Account Health page (https://sellercentral.amazon.com/performance/dashboard?ref=ah_em_ap) and submit additional information as requested.

What happens if I do not send the requested information?
If we do not receive the requested information within 90 days of the original notification, your account will remain deactivated. Do not attempt to create a new seller account. Creating a new account will delay the reactivation process and may lead to permanent closure of your account.

We're here to help.
If you have questions about our Multiple Account Policy or information requested above, please read our "Selling Policies and Seller Code of Conduct" (<https://sellercentral.amazon.com/gp/help/G1801>).

If you need additional information on requirements for appealing, watch the following videos available on Seller University:
-- Understanding Multiple Account Policy (https://sellercentral.amazon.com/learn/courses?ref=su_course_accordion&moduleId=1e699b06-7a02-49f7-a155-

4642280a63d0)

-- Addressing Multiple Account Policy Violations (https://sellercentral.amazon.com/learn/courses?ref=su_course_accordion&moduleId=56cdec0f-e196-49bd-aa26-e02440f70885)

You can view your account performance (https://sellercentral.amazon.com/performance/dashboard?ref=ah_em_ap) or select Account Health on the home screen of the Amazon Seller app on your iOS or Android device. The Account Health page shows how well your account is performing against the performance metrics and policies required to sell on Amazon.

-- Download the iOS app: <https://itunes.apple.com/us/app/amazon-seller/id794141485?mt=8>

-- Download the Android app: https://play.google.com/store/apps/details?id=com.amazon.sellermobile.android&hl=en_US

Thank you,

Amazon.com

Sincerely,\nSeller Performance Team\nAmazon.com

SPC-USAmazon-1565706500659809

Chloe Sbovia <melbournretailllc@gmail.com>
To: benligeri@gmail.com

Tue, Apr 30, 2024 at 4:00 PM

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